



RUBA Thermoplast AG

your top cap supplier &
professional toolmaker



Transport, delivery and packaging regulations of RUBA Thermoplast AG



In addition to the delivery instructions defined here, the specific instructions in the order apply. Any unclear points must be clarified with the responsible purchaser at RUBA Thermoplast AG.

All deviating agreements to the delivery instructions listed here must be recorded and agreed in writing.



1. Receipt / issue of goods:

The following time slots currently apply:

Monday to Thursday: 9 a.m. to 12 p.m. and 1.30 p.m. to 4.30 p.m.

Fridays: 9:00 a.m. to 12:00 p.m. and 1:30 p.m. to 3:00 p.m.

Country-specific holidays are excluded from this. Deliveries outside the above times must be agreed in advance.

2. Notification and dispatch / import customs clearance

If the delivery is DAP/DDP, the dispatch must be carried out by the forwarding agent specified by RUBA Thermoplast AG.

By EXW Incoterms must be all communicated by email:
office@ruba-thermoplast.ch or by phone: 0041 (0)61 871 08 08.

Our partner for import customs clearances is the forwarding company Dachser Spedition AG: zoll.birsfelden@dachser.com

All other import customs clearances are only permitted with prior written approval from RUBA Thermoplast AG.

3. Material identification and delivery note

In addition to the packing list, every shipment must be accompanied by a delivery note. The material label must contain the following data:

- Material designation or article number
- Quantity per packaging unit
- Batch number
- Dangerous goods or substances must be labeled in accordance with the statutory regulations

4. Packaging

The packaging serves to ensure the cleanliness of the material and to protect it from damage and must be done depending on the type of transport. The packaging units must match the units specified in the order. For shipments with several materials (material/article numbers) per load carrier, each article must be packed, labeled and individually transportable. Loose deliveries are only permitted in exceptional cases and with prior written approval from RUBA Thermoplast AG.

5. Load carriers and load securing

In order to ensure a smooth storage process, the requirements listed below must be met:

- Delivery on EURO pallets 120 x 80 (preferred)
Only clean, light-colored and maged pallets may be delivered (as new). unda
According to special agreements with suppliers/forwarding agents, the pallets can be exchanged, RUBA Thermoplast AG keeps a pallet balance sheet.
- Delivery on CP1 & CP3
Only clean, light-colored and undamaged pallets may be delivered.
- Delivery on plastic pallets
Light pallets with the following dimensions are accepted:
120 x 80 x 15 cm
- Delivery on one-way pallets
The perfect condition of one-way pallets must be ensured.
Disposable pallets are generally not exchanged.

All pallets must be accessible with a hand pallet truck.

6. Loading and unloading of trucks/small vehicles / containers

The truck can only be loaded and unloaded from behind via the loading ramp.

Side unloading is not accepted.

If the delivery is made with small vehicles (vans) with a loading sill under 1.05 m, the goods must be loaded or unloaded by the respective driver himself. The forklift is not provided by RUBA. RUBA assumes no responsibility in this regard.

Container loading and unloading is only possible with prior notification.

7. Silo deliveries

The filling must be carried out by the driver and a RUBA employee. Earthing, checking the hoses for cleanliness and delivery pressure during filling must be checked by the driver and approved by RUBA. A restraint sample will be taken by RUBA.

8. Disposal of packaging

In principle, environmentally friendly and recyclable materials are to be used for all packaging. There is no return of packaging.

9. Measures in the event of non-compliance with delivery regulations

RUBA Thermoplast AG reserves the right to refuse acceptance of goods if the delivery does not meet the legal requirements or if items/packages are missing from a shipment and are therefore incomplete. In the event of inadmissible or damaged packaging, RUBA Thermoplast AG reserves the right to reject the shipment or to repack it against a charge.

10. Procedure in case of untraceable goods by the forwarder

If the Incoterms conditions are DAP/DDP, there is a small chance that the goods can be lost or can no longer be found. Should come to this case and as soon as RUBA finds out about this, the customer will be informed immediately.

A replacement delivery will be possible after 60 days at the earliest or according to the general terms and conditions of the commissioned forwarder.

UID-Nr: **CHE-107.101.140**
Tax Nr./MWSt: **CHE-107.101.140 MWSt**
Register Nr: **CH-400.3.923.047-3/a**

Zoll/Costums duty number for Import/Export: ZAZ Number : **4272-4**
EORI Nr. (Economic Operators' Registration and Identification):
DE7828748

Our **General Terms and Conditions** you cand find **here**.

In Zuzgen, 01.09.2022